

28. Parents Code of conduct

28.1 Statement

Wyke Community and Children's Centre is committed to ensuring that we provide a friendly, safe and respectful environment for all children, staff and families. To achieve this we ask that all adults including parents follow basic procedures whilst within the building and on the premises.

28.2 Implementation and Procedure

Parents should ensure that:

- Ensure when within the setting they speak and behave in a civil manner at all times.
- Refrain from using explicit language whilst on site.
- Ensuring that they are not under the influence of alcohol or any other substance when in the Centre
- In line with the smoking Policy do not smoke anywhere on the site at any time.
- They refrain from bringing any domestic disputes onto the site, particularly within the building. Both parents, as stated on the child's birth certificate have the legal right to collect the child, unless otherwise stated through a court order (for which evidence must be produced and copy kept on site) and Centre staff cannot refuse this.
- They have several minutes at the end of the day, or upon collection to discuss any matters that have arisen throughout the day.

In addition:

Staff have the right to refuse any aggressive or confrontational adults entry onto the site. Should an instance occur where staff feel that an adult is posing a threat to any member of staff or child on the site, children should be moved to a safe space, away from the threat and the Police should be called immediately.

28.3 Roles and Responsibilities

All employees and service users have a responsibility to ensure that this policy is understood and followed. Employers should challenge adults that may be acting in a way that is not in line with the Parent's code of conduct.